



# Transformation of Madrid City Council's economic, financial and budgetary management systems

SAP S/4HANA to optimise Madrid City Council's economic-financial system





01.

MADRID,  
DIGITAL  
CAPITAL



**THE PROJECT IN THE  
FRAMEWORK OF THE DIGITAL  
TRANSFORMATION STRATEGY**





# ORIGIN OF THE PROJECT AND OBJECTIVES



**Strategic objective 1.** Digital services for people

**Strategic axis 1.** Better digital administration with public employees as protagonists

**Programme 1.** Personalised personal care services for people



# CONVERSION OF FINANCIAL ECONOMIC SYSTEM TO SAP S/4 HANA



**PLANNING**

**COORDINATION**

**TRANSPARENT  
TO THE USER**

**SUCCESS  
18 MONTHS**



## 02.

### PROJECT ACHIEVEMENTS





## **Digitisation and automation of processes**

### **ZERO PAPER**

Generation and completion of templates and documents in the entire SAP file

### **ELECTRONIC PROCESSES**

Electronic invoice compliance

Stamping and electronic signature in processing

### **PROCESS SIMPLIFICATION**

Massive processes

Help with processing

Saving time on low-value work





# Integrated Internal Control System

## PRIOR AUDIT

Homogeneous assessment  
of the audit

End-to-end control

Incorporation of  
documentation

## IMPROVEMENTS IN INTERVENTION OPERATIONS

Greater legal certainty for  
managers

Evolving according to needs

## IMPROVED MONITORING AND AUDITING

Early warnings

Monitoring reports

Times

Results

# 03.

## BETTING ON THE FUTURE







## **Evolution of the Public Sector according to INETUM**

**INTEGRATION BETWEEN  
ADMINISTRATIONS**

**CITIZEN PARTICIPATION**

**ARTIFICIAL INTELLIGENCE**

**PROCESS AUDITING**

**TAILOR-MADE SOLUTIONS  
FOR THE PUBLIC SECTOR**

**MOBILITY AND  
TRANSPARENCY**



# 04.

## THE VISION OF THE CITY COUNCIL





# ECONOMIC AND BUDGETARY MANAGEMENT IN MADRID CITY COUNCIL

